

Training Health Care Providers: Developing an Online Training Video in Partnership with Health Professionals, People with Disabilities and Family Members

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PURPOSE

The purpose of this project was two-fold:

1. To take an innovative approach to train health care providers to better serve adults with disabilities .
2. To have the adult health care world intersect with people with disabilities and family members to develop this training.

BACKGROUND

- Our adult health care system (UC Health) collaborated with our pediatric health care system (CCHMC) on a transition taskforce to improve transition of patients with DD to adult health care
- UC UCEDD was asked to be on the taskforce to provide technical assistance
- As part of improving transition experiences, UC UCEDD took the lead on the development of a realistic online health care provider training

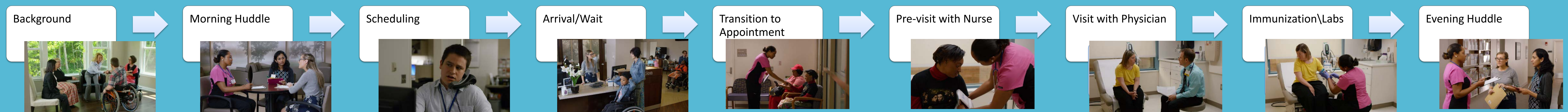
THE ROLES OF INDIVIDUALS WITH DISABILITIES & FAMILY MEMBERS

- Served as subject matter experts
- Served as actors
- Served as panelists
- Will serve as reviewers

THE ROLES OF HEALTH CARE PROVIDERS

- Pediatric Providers served as subject matter experts on best practices in working with patients who have DD
- Adult Providers served as subject matter experts on working within the adult health care system
- Served as actors
- Served as panelists
- Will serve as reviewers

OUTPATIENT TRAINING VIDEO SEQUENCE



Panelist provide background information and expand on content captured in vignettes that show adults with developmental disabilities and their caregivers interacting with healthcare providers.

CHOOSING A PRODUCTION COMPANY PARTNER

- Explored production company options
- Met with prospective production companies to ensure fit
- Obtained bids
- Selected production company with experience and connection to disability community

EVALUATION

1. Pretest
2. Scene-specific quizzes
3. Post-test
4. Training satisfaction survey
5. Certificate of completion

GROWING PAINS

- Time and money
- Experience
- Multiple perspectives
- Multiple systems
- No authority
- Personnel
- Communication

NEXT STEPS

1. Finalize outpatient and ED videos
2. Apply for CME & CEU credit
3. Ensure platform compatibility
4. Launch training
5. Monitor utilization and satisfaction

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