

UCEDD Annual Report Logic Model and Proposed Annual Report Measures

Presenters

Jennifer Johnson, EdD

Supervisory Program Specialist, ADD

Robert Bacon, MA

UCEDD Director, Center for Disabilities and Development, University of Iowa

Elizabeth Bishop, MSSW

Community Education / Dissemination Coordinator, Boling Center for Developmental Disabilities, The University of Tennessee

1. Summary of UCEDD Annual Report Workgroup History
2. UCEDD Logic Model 2011 final
3. UCEDD Measures of Improvement and Consumer Satisfaction – draft 6/30/11

Documents available on webinar event page, and www.aucd.org/urc > Annual Reports

- Time of diminished federal resources
- Justify funding; show efficient use of federal spending on UCEDD network
- Efficiently & accurately report annual and longer-term outcomes of UCEDD work
- Support ADD's program performance improvement in government accountability measures

- Culmination of work from Annual Report Workgroup since 2007 (see History)
- Reviewed by AUCD Councils:
 - Research & Evaluation
 - Interdisciplinary Service
 - National Community Education Directors
 - National Training Directors
 - Multicultural
 - Community Advocacy

- Prefaced with shared vision and principles
- Clear definitions of elements & core function activities
- Inputs = resources
- Activities = processes
- Output measures = products of activities
- Initial outcome measures = initial positive changes
- Intermediate outcome measures = desired changes in targeted behaviors and/or system performance

The Workgroup recognized that the impact of a UCEDD could not be fully captured annually. Therefore:

--Annual Report: Outputs & initial outcomes

--Final Report: Intermediate outcomes over five year cycle

- Output Measures (annual)
 - Number & type of trainees and training programs & events
- Initial Outcome Measures (annual)
 - Percent trainees reporting increase in knowledge/skills, change in attitude
- Intermediate Outcome Measures (5-year)
 - Percent trainees applying knowledge, attitude, and skills; and working in areas of high need or in academic positions
 - GPRA measures (exception-annual)

- Output Measures (annual)
 - Number of participating professionals, and number and length of programs
- Initial Outcome Measures (annual)
 - Not measured or reported
- Intermediate Outcome Measures (5-year)
 - Not measured or reported

- Output Measures (annual)
 - Number and type of participants, and number of discrete training events and/or series
- Initial Outcome Measures (annual)
 - Percent recipients of regular, ongoing training reporting increase in knowledge
- Intermediate Outcome Measures (5-year)
 - Percent recipients of regular, ongoing training applying knowledge, attitude, skills

Activity: Community Services -Technical Assistance

- Output Measures (annual)
 - Number of hours of TA provided per area of emphasis and type of organization
- Initial Outcome Measures (annual)
 - Percent recipients of sustained TA reporting increase in items such as enhanced resources, services, networking, awareness, etc.
- Intermediate Outcome Measures (5-year)
 - Percent recipients of sustained TA reporting increased capacities in utilization of resources, network development, adoption of best practices, development of disability policy

- ✓ Note new activity title
- Output Measures (annual)
 - Number of specialized services offered
- Initial Outcome Measures (annual)
 - Number of specialized services recipients
- Intermediate Outcome Measures (5-year)
 - Increase in specialized services recipients' capacity

- ✓ Note new activity title
- Output Measures (annual)
 - Number of services being field tested as promising or best practice
- Initial Outcome Measures (annual)
 - Y/N: Findings of field test adopted into practice
- Intermediate Outcome Measures (5-year)
 - Optional: System/policy change, positive impact on secondary conditions, greater use of preventive service and health maintained, more people with disabilities receive supports/services

- Output Measures (annual)
 - Number of active research activities
- Initial Outcome Measures (annual)
 - Y/N: Research findings adopted by modifying activities in other core functions
- Intermediate Outcome Measures (5-year)
 - Number of citations in literature
 - Examples of research findings leading to system/policy change, translated into policy/practice, lead to adoption of evidence-based practices

- Output Measures (annual)
 - Number of products developed and disseminated
 - Number of conferences and presentations
- Initial Outcome Measures (annual)
 - Not measured or reported
- Intermediate Outcome Measures (5-year)
 - Not measured or reported

- **Output Measures**
 - Number of grants, contracts, other funds leveraged
 - Total amount of funds leveraged
 - Source of funding
- **No initial outcome measures**
- **No intermediate outcome measures**

- Output Measures (annual)
 - Number of UCEDDs in compliance with DD Act, and submitting highly rated 5-year application
- Initial Outcome Measures (annual)
 - Not measured or reported
- Intermediate Outcome Measures (5-year)
 - Not measured or reported

Questions on Logic Model



- Proposed measures of improvement and customer satisfaction are based directly on the logic model:
 - Output Measures
 - Initial Outcome Measures
 - Intermediate Outcome Measures

- The following slides review differences between these proposed measures, and what is currently in place in NIRS data collection & the UCEDD Annual Report
- Make notes of your questions and suggestions, and send them to AUCD as we collect comments after the webinar on:
 - Proposed performance measures
 - Impact of data collection for these measures
 - Implications for NIRS

- New Data Collection in NIRS
 - Number of UCEDD interdisciplinary training programs
 - Make some diversity data required
 - Regarding pre-service preparation trainings conducted outside the UCEDD:
 - Number of training events
 - Number of hours for each training event
 - Number of students trained
 - Number of UCEDD long-term trainees reporting an increase in knowledge or skills and/or change in attitude

- New Annual Report Measure
 - Number and type (discipline, intermediate, long-term) of UCEDD trainees trained in the DD field
 - Number of UCEDD interdisciplinary training programs
 - Number of UCEDD discipline specific training programs
 - Diversity of UCEDD trainees (e.g., gender, person w/disability, family member, race/culture/language spoken)
 - Regarding pre-service preparation trainings conducted outside the UCEDD:
 - Number of training events
 - Number of hours for each training event
 - Number of students trained
 - Percent of UCEDD long-term trainees reporting an increase in knowledge or skills and/or change in attitude

- **New Data Collection in NIRS**
 - None, but some definitions and guidance will be clarified
- **New Annual Report Measure**
 - Number of professionals participating in UCEDD continuing education programs
 - Length (amount of course time) of CE program
 - Consumer Satisfaction Measure – language update

- **New Data Collection in NIRS**
 - For recipients of regular, on-going trainings, number reporting an increase in knowledge gained:
 - in area of emphasis OR in training topic in area of emphasis
- **New Annual Report Measure**
 - Number of people trained by participant type (e.g., individuals with D/OD, family members, etc.) *IN AREA OF EMPHASIS*
 - For recipients of regular, on-going trainings, percent reporting an increase in knowledge gained:
 - in area of emphasis OR in training topic in area of emphasis

- New Data Collection in NIRS
 - Number of hours of technical assistance per type of organization
 - For TA recipients with a sustained relationship with the UCEDD, percent reporting an increase in any of the identified or requested item(s) below:
 - Enhanced resources
 - Enhanced services
 - Strengthened networking of public and private entities across communities
 - Increased awareness of evidence-based practices
 - Enhanced capacity to assess current practices in relation to evidenced-based approaches
 - Identification of policy changes needed within the areas of emphasis

- New Annual Report Measure
 - Number of hours of technical assistance provided in the areas of emphasis
 - Number of hours of technical assistance per type of organization
 - For TA recipients with a sustained relationship with the UCEDD, percent reporting an increase in any of the identified or requested item(s) below:
 - Enhanced resources
 - Enhanced services
 - Strengthened networking of public and private entities across communities
 - Increased awareness of evidence-based practices
 - Enhanced capacity to assess current practices in relation to evidenced-based approaches
 - Identification of policy changes needed within the areas of emphasis

- New Data Collection in NIRS
 - None, this core function is currently titled “Direct Services” and it will be renamed to “Model Services”; definitions and guidance will be updated
- New Annual Report Measure
 - None, this core function is currently titled “Direct Services” and it will be renamed to “Model Services”; definitions and guidance will be updated

- **New Data Collection in NIRS**
 - UCEDD and/or partnering agency adopts findings from field test to make at least one modification to the UCEDD services being field tested (Y/N)
- **New Annual Report Measure**
 - Number of services offered solely by the UCEDD that are being field tested as promising or exemplary/best practices
 - Number of services offered in partnership with others that are being field tested as promising or exemplary/best practices
 - UCEDD and/or partnering agency adopts findings from field test to make at least one modification to the UCEDD services being field tested (Y/N)

- New Data Collection in NIRS
 - UCEDD adopts research findings by modifying activities in the other core functions (Y/N)
- New Annual Report Measure
 - UCEDD adopts research findings by modifying activities in the other core functions (Y/N)

- **New Data Collection in NIRS**
 - None
- **New Annual Report Measure**
 - Number of products developed – modify to exclude conference presentations, listed separately
 - Number of products disseminated
 - Number of conferences and conference presentations

- New Data Collection in NIRS
 - Number of grants and contracts and other funds leveraged
- New Annual Report Measure
 - Number of grants and contracts and other funds leveraged

No change in measures of collaboration.

- UCEDDs requested to volunteer to pilot new proposed annual report measures of improvement
 - October 2011 – pilot group meets to define collection (not yet supported by NIRS)
 - Nov 2011 through Jan 2012 – pilot group tests collection
 - Feb 2012 – review results, develop requirements for NIRS
 - August 2012 – new NIRS iteration includes new measures

- UCEDD Directors & Data Coordinators to participate in final report workgroup
 - Developing qualitative evaluation methodology that describes accomplishments in terms of impact related to proposed intermediate outcome measures
 - Recommend format for Section 4: Final Report on UCEDD Accomplishments in final program progress report
 - Possibly from among current cohort of 42 to develop methodology, and submit as Section 4 of their final report in September 2012

- Submit comments on:
 - Proposed annual report measures of improvement
 - Impact of data collection for these measures
 - Implications for NIRS
- Send comments to Rachel Patterson at rpatterson@aucd.org by 9/22/11
- Follow-up webinar will be scheduled to review trends of comments received, as well as modifications made in response to comments

