

Braille Sample Text: : Article One of the Universal Declaration of Human Rights

# Functional Needs Support Services

## Accessible General Population Shelters

June 15, 2011



FEMA

# FEMA's Mission

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from and mitigate all hazards.



FEMA

# Applicable Laws

- Rehabilitation Act of 1973, as amended
- Americans with Disabilities Act (ADA) of 1990, as amended
- Executive Order 13347, 2004
- Fair Housing Act of 1988, as amended



FEMA

# Applicable Laws Continued

- Architectural Barriers Act of 1963
- Individuals with Disabilities Education Act of 1975, as amended
- Telecommunications Act of 1996, as amended
- Post Katrina Emergency Management Reform Act (PKEMRA) of 2006



FEMA

# Department of Justice Guidance to State and Local Governments

The Americans with Disabilities Act and other laws apply in:

- Preparation
- Notification
- Evacuation and transportation
- Sheltering
- First aid and medical services



FEMA

# Department of Justice Guidance to State and Local Governments

The Americans with Disabilities Act and other laws apply in:

- Temporary lodging and housing
- Transition back to the community
- Clean up
- Other emergency- and disaster-related programs, services, and activities



FEMA

# Functional Needs Support Services

Services that enable children and adults to maintain their usual level of independence in general population shelters.



FEMA

# Functional Needs Support Services

These services include:

Reasonable modifications to policies, practices and procedures

Durable Medical Equipment (DME)

Consumable Medical Supplies (CMS)

Personal Assistance Services (PAS)

Other goods and services as needed



FEMA



# Who needs FNSS?

- Children and adults requiring FNSS may have:
  - Physical disabilities
  - Sensory disabilities
  - Mental health, cognitive and/or intellectual disabilities



FEMA

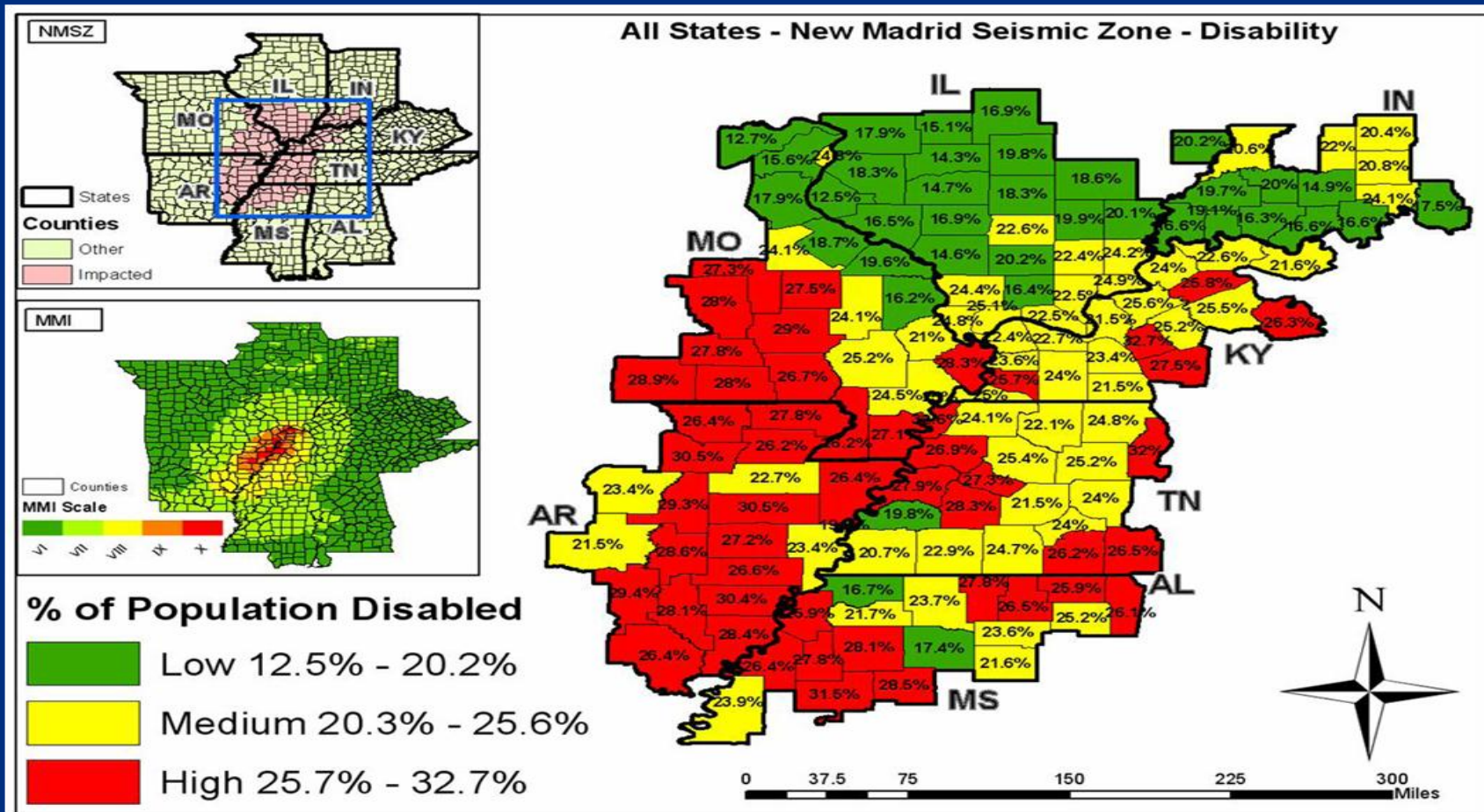
# Who needs FNSS?

- Others who may benefit from FNSS include:
  - Women in late stages of pregnancy
  - Seniors
  - People needing bariatric equipment, transportation or communications assistance.



FEMA

# New Madrid Seismic Zone



Map shows high percentages (25.7 % to 32.7%) of people with disabilities in counties bordering the New Madrid Seismic Zone



FEMA

# Accessible Shelters

- Guidance on Planning for Integration of Functional Needs Support Services in General Population Shelters
  - Purpose
    - Provide planning guidance
    - Identify methods for meeting legal requirements



FEMA

# Accessible Shelters

What the guidance is NOT intended to do

- Establish new legal guidance or requirements
- Establish local government as the only shelter provider



FEMA

# Involving the Whole Community

- Individuals (with and without disabilities)
- Service providers
- Durable Medical Equipment (DME) and Consumable Medical Equipment (CME) providers



FEMA

# Physical Access

- Access to the buildings and areas where services are provided
- Parking
- Entry and egress
- Mobility within the building
- Emergency procedures



FEMA

# Programmatic Access

- Reasonable modifications to rules and policies
  - Allowing service animals in shelters
  - Modifying rules regarding kitchen hours for individuals that need to eat more often because of a disability



FEMA



# Access to Effective Communication

- Alternate formats
- Auxiliary Aids and Services



FEMA

# Important Considerations

- Shelter capacity
- Equipment
- Services
- Staffing



FEMA

# Important Considerations

- Intake areas
- Quiet areas
- Transportation
- Transition and recovery



FEMA

# FEMA Resources

- Comprehensive Planning Guide 101  
Version 2
  - [www.fema.gov/about/divisions/cpg.shtm](http://www.fema.gov/about/divisions/cpg.shtm)



FEMA

# FEMA Resources

- Guidance on Planning for Integration of Functional Needs Support Services in General Population Shelters
  - [www.fema.gov/pdf/about/odic/fnss\\_guidance.pdf](http://www.fema.gov/pdf/about/odic/fnss_guidance.pdf)



FEMA

# FEMA Resources

- Getting Real- 2010 Inclusive Emergency Management National Capacity Building Training Conference Webinar
  - <http://www.fema.gov/about/odic/conference.shtm>



FEMA

# Resources

- Feeling Safe, Being Safe
  - <http://www.dds.ca.gov/consumercorner/EmergencyPreparedness.cfm>



FEMA

# Department of Justice Resources

- ADA Best Practices Toolkit for State and Local Governments
  - <http://www.ada.gov/pcatoolkit/toolkitmain.htm>



FEMA



# Contact Information

## Jessica Mitchell

Regional Disability Integration Specialist

FEMA Region V

312-408-5499 (Office)

312-576-2624 (Cell)

[jessica.mitchell@dhs.gov](mailto:jessica.mitchell@dhs.gov)



FEMA



FEMA