# Salsa

Screening and Linkage to Services for Autism (SaLSA): Study of Patient Navigation for Low Income Families

Carolyn DiGuiseppi, MD, MPH, PhD

#### Presentation Plan

- Introduce study partners
- Describe study background, aims and design
- Present preliminary results

# University of Colorado Anschutz Medical Campus



Colorado School of Public Health, JFK Partners, and Schools of Medicine and Nursing



- Comprehensive, integrated health care system located throughout Denver
- Largest provider of health care to Medicaid beneficiaries and uninsured patients in Colorado

# Rocky Mountain Human Services (RMHS)



- Community-based, non-profit
- Provides Part C Early Intervention (EI) services for infants and toddlers from Denver County
  - Identification, care coordination, development of Individualized Family Service Plans (IFSPs), provision/ support for El services
- Specialized clinical team evaluates children for autism spectrum disorder (ASD) using standardized testing



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#### Welcome to El Grupo VIDA!

For people with disabilities or special needs who are Hispanic/Latino

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"We are in this together!"





Overcoming Disabilities with Love

El Grupo VIDA is a network of Hispanic/Latino parents formed to provide mutual support for people with disabilities or special needs, their parents, family, and guardians.



# Study Team

- University of Colorado Anschutz Medical Campus
  - Colorado School of Public Health
    - Carolyn DiGuiseppi, MD, PhD (PI)
    - Kathryn Colborn, PhD
    - Yurico Gutierrez
  - School of Medicine / JFK Partners
    - Cordelia Robinson-Rosenberg, PhD RN
    - Kristina Hightshoe, MSPH
    - Steven Rosenberg, PhD
  - College of Nursing
    - Jacqueline Jones, RN, PhD

#### Denver Health Medical Center

- Margaret Tomcho, MD, MPH, MBA
- Silvia Gutiérrez-Raghunath, MBA (Patient Navigator)
- Anita Roberts, RN
- Kristin Breslow, Analyst

#### Rocky Mountain Human Services

- Jodi K. Dooling-Litfin, PhD
- Beth Scully
- Lindsey Krings

#### El Grupo VIDA

Jeanette Cordova

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# Screening for autism spectrum disorder (ASD)

- Young children with ASD can benefit from early detection, treatment and services
- Most children with ASD not diagnosed until after age 3 years
- Routine screening in primary care improves early recognition
- CDC and American Academy of Pediatrics recommend screening all children for ASD at 18 and 24 months
- Even among children who screen positive for ASD, many do not receive referrals for evaluation, undergo diagnostic evaluations or engage in services and treatment for ASD

# Early identification and treatment of ASD

- Minority, foreign born, less educated and low-income populations:
  - Receive referral, diagnosis and treatment less often and later
  - Report having:
    - less information about how to obtain care
    - more problems obtaining care
    - fewer support services to connect them to care
    - less satisfaction with El services

### Patient Navigators



Lurie Center, Autism Speaks

- Trained to address and overcome barriers to care
- Guide patients with positive findings (e.g., + screening test) through and around system barriers to help ensure timely diagnosis and treatment
- Shown to improve management of chronic conditions in adults and delivery of preventive care in children

# SaLSA Study Aims

- Aim 1: Using a randomized controlled trial design, test the effect of <u>autism patient navigation</u> on ASD referral, diagnostic evaluation, and linkage to services in a minority, disadvantaged population
- Aim 2: Examine the reach, implementation and potential for adoption and long-term maintenance of <u>autism patient</u> <u>navigation</u> in clinical settings serving a minority, disadvantaged population

# Setting: Denver Community Health Services

 Network of 25 community and school-based health centers located throughout Denver that provide primary care

Children seen at Denver Health: >90% Medicaid / Medicaid eligible;
 74% Hispanic, 10% Black

 7 primary care clinics and 2 school-based health clinics implemented ASD screening

### Routine ASD Screening

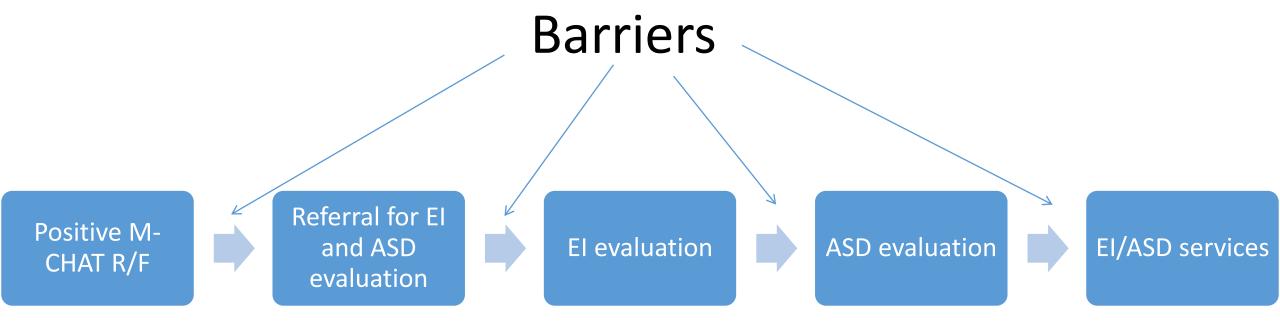
- ASD Screen at 18- and 24-month well visit
- Modified Checklist for Autism in Toddlers-Revised with Follow-Up (M-CHAT-R/F): two-stage parent-report screening tool to identify young children at risk for ASD

# O-2 Low Risk If <24 months, repeat at 24-month well visit</li> Otherwise, no further evaluation Implement M-CHAT-R Follow-Up Interview If positive (>1), referred for ASD evaluation

# Screening to Services Flow



### Screening to Services Flow



### How can the Autism Patient Navigator (APN) help?

- Overcome system barriers (e.g., promoting referral, coordinating care with service providers)
- Overcome individual barriers (e.g., transportation)
- Educate families and providers about ASD, tests and treatments
- Offer psychosocial support to families

# Autism Patient Navigator Training

- Patient navigator training, including modeling, practice and feedback
  - Communication and problem-solving skills
  - Finding and evaluating patient resources
  - Providing support, education, and coaching for caregivers
  - Coordinating care among providers, agencies and organizations
- ASD presentation, screening, diagnosis, treatment and prognosis
- Orientation to Part C Early Intervention services and RMHS

# Study Population

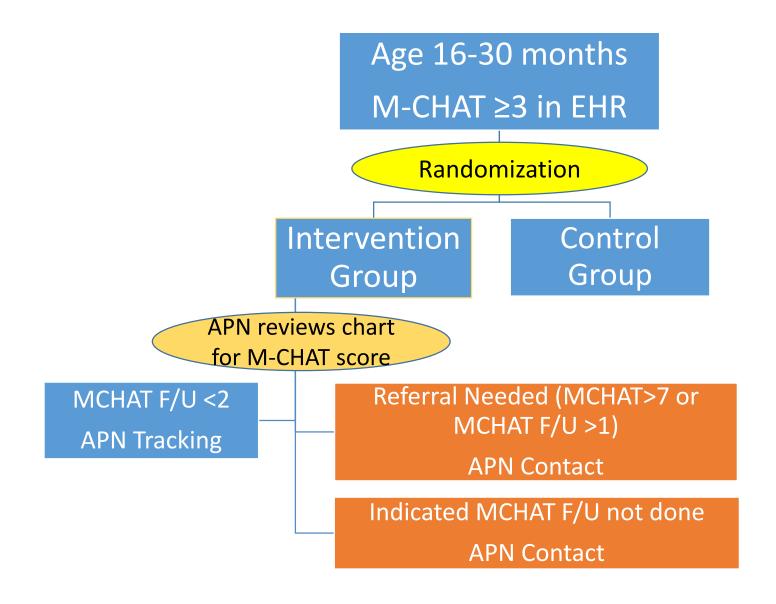
#### • Inclusion:

- Children aged 16-30 months
- Seen for well visit at DH primary care clinics
- Positive initial M-CHAT-R (score ≥3; moderate or high risk) recorded in the Electronic Health Record

#### • Exclusion:

- Existing ASD diagnosis
- Not resident of Denver County

# Study Design: Randomized Controlled Trial



### Autism Patient Navigator Procedures

- If indicated M-CHAT Follow-up not done, contact provider/ staff as well as the family to recommend and promote completion
- If M-CHAT score indicates need for referral and ASD evaluation:
  - Contact family, obtain consent and interview family about barriers
  - If indicated referral for ASD evaluation not made, contact provider / staff to ensure referral
  - Provide family with assistance, resources, and education about ASD and El
  - Maintain ongoing communication and support

# Primary Outcomes (Aim 1)

- Effect of APN on occurrence, age and timing of M-CHAT followup interview, referral for evaluation, eligibility determination, ASD diagnosis, and initiation of El services, in intervention vs. control group
- Assessment of barriers to referral, diagnostic evaluation, and initiation and engagement in services, in intervention group

# Secondary Outcomes (Aim 2)

- Reach: Proportion and representativeness of intervention group children whose families engage with the patient navigator
- Implementation: Scope and volume of APN activities
- Adoption and Maintenance: Staff, provider and family attitudes and perceptions about autism patient navigation

#### Data Sources

- Linked electronic health and early intervention services records
- Standardized semi-structured interviews with parents in intervention group, at the time of consent and after Individualized Family Service Plan (IFSP) meeting
- Patient navigator records barriers identified, APN activities
- Key Informant (KI) Interviews
  - Parents of children allocated to receive APN support
  - Clinical and El providers and staff
  - Study team

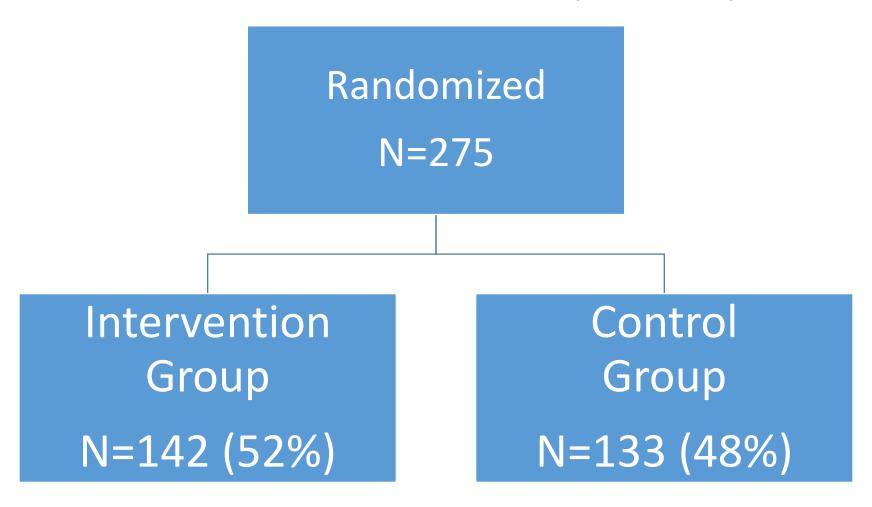
# Analysis Plan

- Descriptive statistics on participant characteristics (preliminary data)
- Hypothesis testing using regression models
- Tabulation and summary of barriers experienced by families consenting to APN (preliminary data to date)
- Tabulation of APN activities (preliminary data to date)
- Qualitative analysis to examine feasibility and acceptability of APN

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# Children with Initial Positive M-CHAT Screen Randomized to Study Groups



# Demographic Characteristics by Study Group\*

	Intervention	Control
Age (mean)	21.4 mo	20.8 mo
Male	62%	64%
Race		
White Race	47%	54%
Black Race	21%	18%
Other Race	32%	28%
Hispanic Ethnicity	61%	59%

<sup>\*</sup>Preliminary

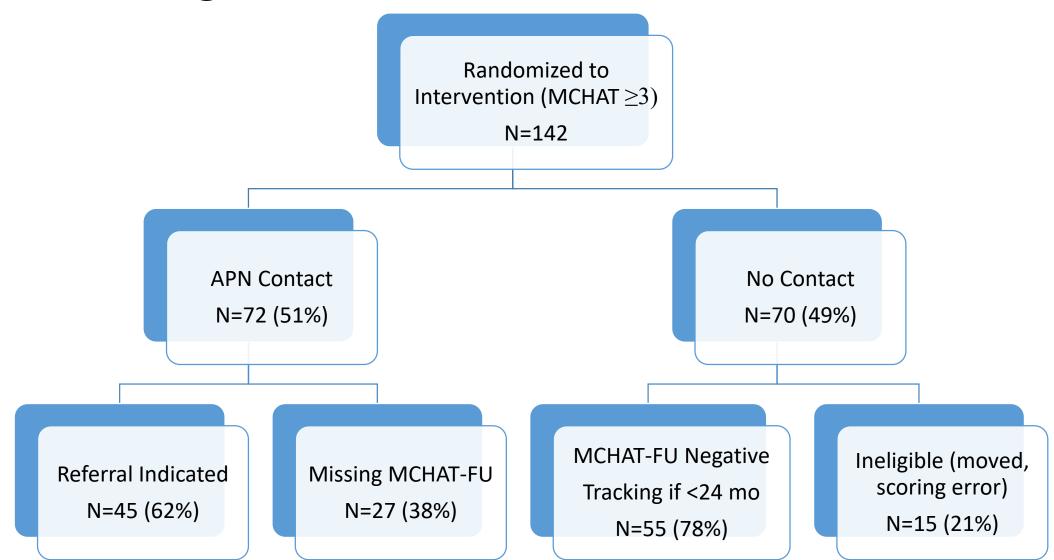
# Demographic Characteristics by Study Group

	Intervention	Control
Language		
English	71%	69%
Spanish	21%	26%
Other	8%	4%
Insurance		
Medicaid	93%	95%
CHP+/DH Financial Assist. Program	2%	2%
Other (commercial, self-pay)	5%	4%

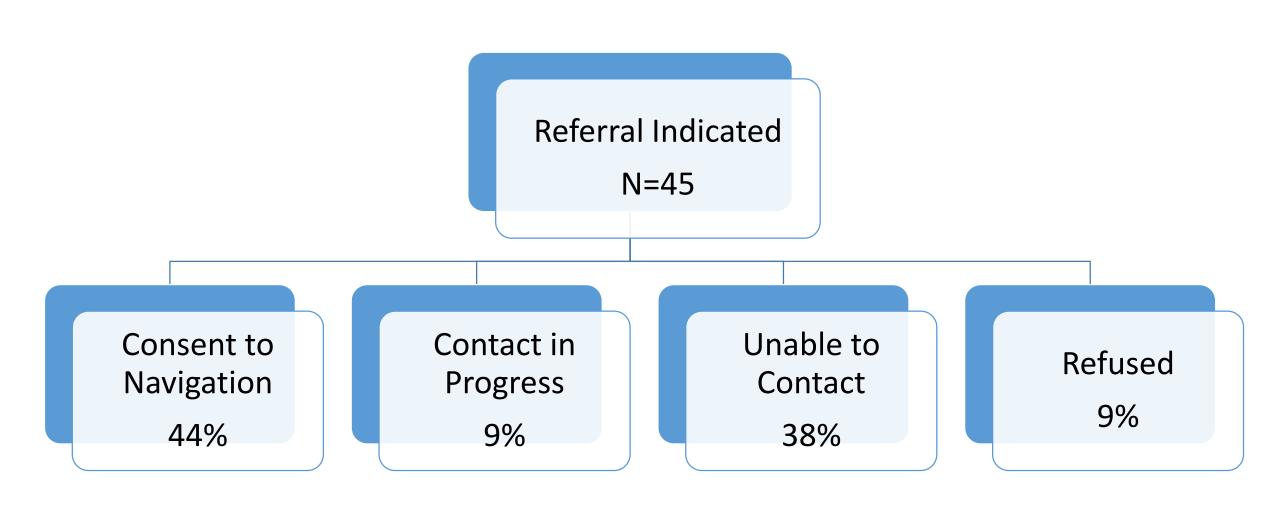
# M-CHAT-R Score - Distribution by Study Group

	Intervention	Control
High Risk – Score 8 and above	10%	9%
Moderate Risk – Score 3-7	81%	82%
Score not recorded ("Fail")	9%	10%

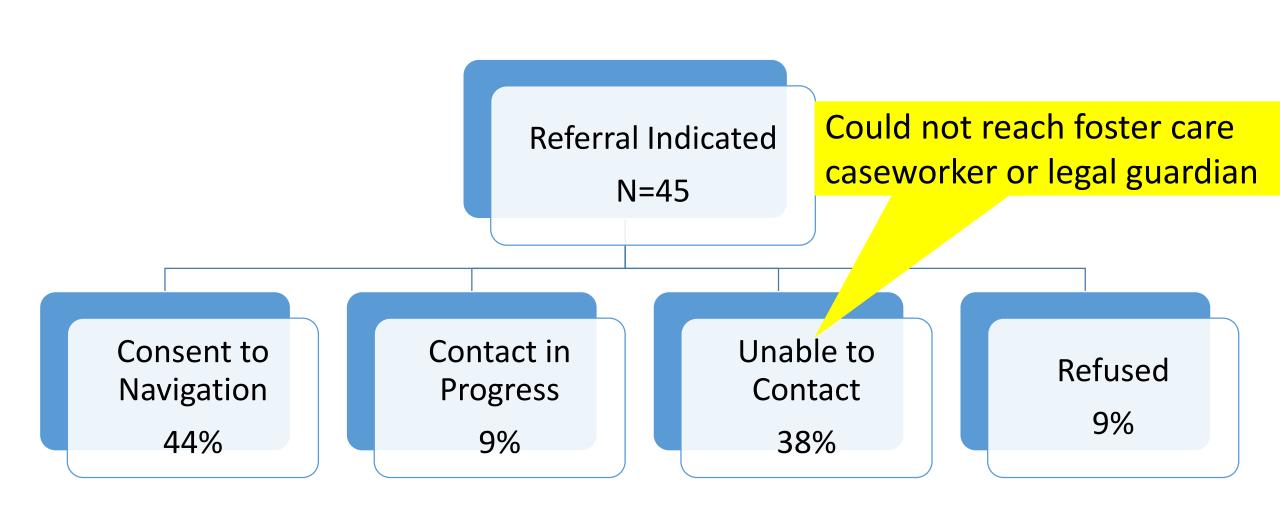
# Eligibility for Autism Patient Navigator Contact among Children with Initial Positive Screen



# Consent for Autism Patient Navigation among Children with M-CHAT Scores Indicating Referral



# Consent for Autism Patient Navigation among Children with M-CHAT Scores Indicating Referral



# Reach – How representative are families that engage with the APN?

 Do families that engage with the APN differ from other intervention group families by child or family characteristics?

# Demographic Characteristics – Families Who Consented to Navigation versus All Other Intervention Families\*

	Consented Families	Other Families
Age (mean)	21.2 mo	21.4 mo
Male	60%	63%
Insurance		
Medicaid	93%	93%
CHP+/DH Financial Assistance Program	7%	1%
Other (commercial, self-pay)	0%	6%

<sup>\*</sup>Preliminary

# Demographic Characteristics – Families Who Consented to Navigation versus All Other Intervention Families\*

	Consented Families	Other Families
Hispanic Ethnicity	73%	59%
Race		
White Race	60%	45%
Black Race	13%	22%
Other Race	27%	33%
Language		
English	67%	71%
Spanish	33%	20%
Other	0%	9%

#### Demographic Characteristics – Families Who Consented to Navigation versus All Other Intervention Families\*

	Consented Familie	56% native Spanish
Hispanic Ethnicity	73%	speakers 44% most comfortable
Race		receiving new information
White Race	60%	in Spanish
Black Race	13%	ZZ70
Other Race	27%	33%
Language		
English	67%	71%
Spanish	33%	20%
Other	0%	9%

### Families Consenting to Navigation (to date)

 Families experienced an average of 4.5 different barriers to obtaining a diagnostic evaluation (range 0-12)

 Families diagnosed with ASD experienced an average of 3.0 different barriers to initiating services (range 0-8)

## Preliminary Results: Barriers to Diagnostic Evaluation

<b>Identified Barriers</b>	%	Examples of Concerns	
Scheduling Needs	81%	Difficulty scheduling early intervention (EI) appointment EI cancelled appointment Forgot or unaware of appointment Cannot take off work	
Informational Needs	38%	Does not understand: purpose or results of M-CHAT, what autism is, purpose of referral, how to obtain evaluation, what Elis/does	

## Preliminary Results: Barriers to Diagnostic Evaluation

<b>Identified Barriers</b>	%	Examples of Concerns
Transportation Needs	31%	El facility not accessible by bus, cost of bus fare No access to car/private transportation
Insurance Needs	25%	Unsure if Medicaid covers evaluation, needs help with Medicaid application, wants to change insurance
Medical Needs	25%	Child has other more pressing health concerns Other family members have healthcare needs

## Preliminary Results: Barriers to Diagnostic Evaluation

<b>Identified Barriers</b>	%	Examples of Concerns
Beliefs and Attitudes about Health or Healthcare System	19%	Believes: child will improve on his own, pediatrician seemed unconcerned; autism not treatable, is stigmatized.  Concerned evaluation will be inadequate due to race/ethnicity/citizenship
Physical Needs	19%	Needs: child care, housing, clothing, food
Language Needs	12%	Needs interpretation/translation

# Preliminary Results: Barriers to Initiation and Engagement in Services <u>after</u> ASD Diagnosis

- Insurance/financial concerns (60%): inadequate insurance coverage, citizenship issues and difficulty paying bills
- Language and literacy needs (60%): need for interpretation, difficulty understanding materials due to high reading level, inability to read/write

# System Barriers to Screening, Referral and Evaluation

- Clinics do not repeat screen at 24 months
- Clinics do not administer M-CHAT Follow-Up Interview
- Provider 'holds' after positive screening results
- No referral made despite positive results
- Referrals do not indicate need for ASD evaluation
- Foster care system

### Autism Patient Navigation Activities

Barriers	Navigation / Assistance Provided
Scheduling Needs	Contacted EI on behalf of family to schedule / reschedule, worked with DH to resend referrals, made reminder calls to family, attended evals
Informational Needs	Educated families about autism, M-CHAT, evaluation, early intervention
Transportation Needs	Provided bus tokens, taxi vouchers, maps & parking information
Insurance/Financial Needs	Assisted with Medicaid application, provided info about coverage
Physical Needs	Provided clothing resources
Beliefs & Attitudes	Educated about ASD; attended evaluations with family
Language/Literacy Needs	Attended evaluations/meetings, assisted with interpretation/translation
Other	Provided emotional support after diagnosis; connect to support group; connected to services for 36+ months

#### Autism Patient Navigation Activities

#### Healthcare System

- Trained clinic staff and providers on ASD, M-CHAT (19 training sessions + individual feedback)
- Gave feedback to providers & staff about need for M-CHAT-R Follow-up
- Educated providers about: 1) autism referral process and referral outcomes, 2) El services and outcomes, 3) dual diagnoses
- Educated Denver Health Referral Coordinator re: ASD referrals
- Tracked intervention children screened at 18 mo to ensure 24 mo screen

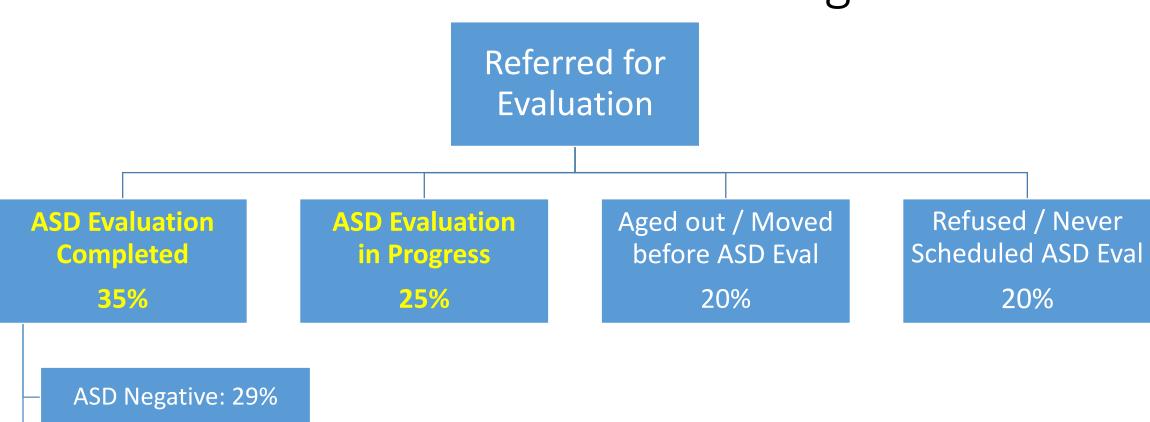
#### Early Intervention System

- Established ongoing communication with RMHS
- Communicated with RMHS DH providers not receiving feedback after referral

#### Case Study

- 34-year-old Hispanic, Spanish-speaking mother with two sons; younger son seen initially for 18 month well child visit
- Barriers to early diagnosis and services:
  - M-CHAT not completed at 18 month well visit
  - M-CHAT-R Follow-Up Interview not completed after positive MCHAT
  - Referral for ASD evaluation not made
  - Scheduling with Part C El Services
  - Language barrier (Spanish-speaking only)
  - Informational needs
  - Psychosocial needs
  - Transportation needs

# Preliminary Results: Families referred for evaluation who consented to navigation



ASD Positive: 71% (100% in El Services)

#### Preliminary Conclusions:

- Low income, minority families whose children screen positive for ASD experience multiple different system and family barriers to accessing diagnostic evaluation and services
- Autism patient navigators can successfully reach and engage these families
- APN can provide a wide range of assistance to:
  - Help guide these families through and around these important barriers to timely diagnosis and treatment
  - Improve systems for ASD screening, referral, and evaluation
- Even with APN assistance, many children identified as at risk of ASD still do not obtain needed referral or ASD evaluation

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# Thank you!